



## Currently Available Internship Position in the USA

The position listed below is currently accepting applications. If you prefer, you can request to have a **Custom Internship in New York City** and we will shop your CV/ Resume around to different companies and organizations until we find one that offers you a position. Internships are almost always unpaid.

**To apply for this open position, follow this link and click on APPLY NOW:**

<https://www.international-internships.com/?go=USAFieldSpecificPlacements>

## INFORMATION TECHNOLOGY

LOCATION: ESTES PARK, COLORADO

### Phase 1 – SMR-IT General Overview – April 01 to April 15

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#### Objective:

This is a 5200 acre property that can serve up to 2,000 with lodging accommodations. The participant will be reporting to the IT Director learning the management of the computer network.

#### Task:

- The participant will all receive orientation regarding the policies and expectations of the company
- Will attend an orientation which will include speakers from several departments.
- Will attend the Multinational Leadership Training Program Orientation covering the training program policies and procedures and also American Culture.
- Tours (including self-tours) will take place over the first few weeks including the grounds and facilities.
- Will train with Director of Information Systems and Technology on basic office procedures, telephone use, computer network use, mail procedure, and the file system.

### Phase 2 - Avaya PBX system

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#### Objective:

The objective of this phase is for the participant to learn the Avaya PBX system issues.

#### Tasks:

- The participant will train with the Center IT to learn about telephone equipment, re-wiring both analog and digital devices and programming the Avaya PBX switch, as well as the associated Callware voice mail software.
- While the participant is practicing their competencies, they will gain further knowledge on diagnosing and repairing PBX issues as they occur.

## Phase 3 - Network Support

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### Objective:

The objective of this phase is for the participant to learn about the support role of technicians for the staff and guests in the use of their personal computers, laptops, printer, and network copiers.

### Tasks:

- The participant will assist with the approximate 10% equipment replacement each year as well as moving equipment as needed. A+ certification related skills will be used as a guideline for this training segment.
- Will assist in a simple call center environment with calls/voice, voice-mail, email and face to face interaction.
- Will diagnose and repair printer and network copier issues.

## Phase 4 - Network and Wireless Environment

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### Objective:

The objective of this phase is to familiarize the participant with the network environment at the property, which incorporates twisted pair connections, fiber optic connections and wireless technology. We use the Motorola Canopy system for the backbone of the wireless environment to provide staff and guests with Internet access.

### Tasks:

- Wireless Access Point replacement and software configuration.
- The participant will assist in installation of the next generation of wireless equipment.
- The participant will assist in the upgrade and setup of the Subscriber Modules in the various network segments.

## Compensation

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This is a seasonal, hourly (based on 40 hours/week) position, paying \$220/week, with employee perks including:

- Room (shared room in our staff dormitory with free wifi and no bills!)
- Board (3 buffet-style meals per day, 7 days per week)
- Other employee perks and discounts, including:

- Access to the Property facilities, which include: an indoor pool, basketball gymnasium, fitness classes, hiking/biking/skiing trails, climbing wall, library, and craft shop
- Free Resort Passes for skiing, rock climbing, mountain biking, and golf (dependent on season and resort - limited number available, first come first served basis)
- Free gear rentals for sports and outdoor activities
- Employee programming, including free or discounted staff trips, provided by the Human Resources Office
- Discounted nights at the Property (with some date restrictions based on season/occupancy)